



Registering for **AARP®** **Digital Vault**

If you've just purchased or renewed your AARP membership with the Digital Vault add-on, this handout will guide you through the steps to register and set up your Digital Vault account.

Please note that your AARP Digital Vault account is separate from your AARP membership account.

What is Prisidio?

Throughout the sign-up process for the AARP Digital Vault, you might notice a Prisidio logo. Prisidio is the company that provides the secure technology for the AARP Digital Vault service.

Prisidio is also the name of the mobile app you'll download to access and use your AARP Digital Vault on your smartphone.

**AARP®
Digital Vault**

Welcome back

Please log in to your account.

Email address*

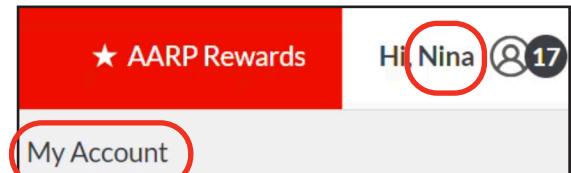
 **Prisidio®** Powered by Prisidio Inc.

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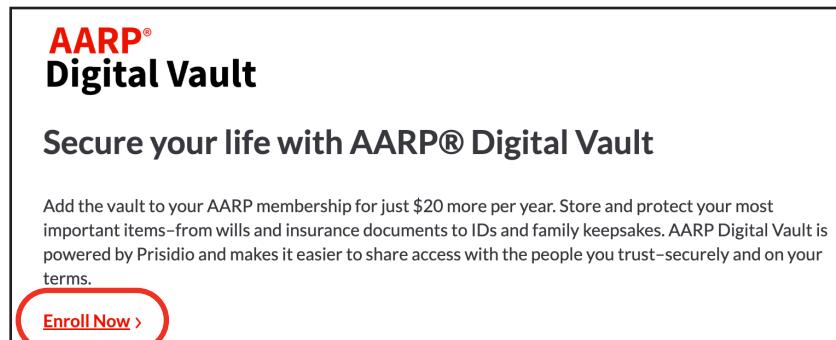
Enrolling in the AARP Digital Vault

You'll need a valid AARP account before you can purchase the AARP Digital Vault product. Make sure you are **logged into your AARP account** on aarp.org in a web browser. Then follow the steps below to enroll in the digital vault.

- 1 After you've signed into aarp.org, select **your name** in the top, right corner to open a dropdown menu. Select **My Account**.



- 2 Scroll down until you find AARP Digital Vault. Select **Enroll Now**.



- 3 A sign-up form will appear on the screen. **At the top of the page, verify the amount that you will be billed annually.**

Complete the form including payment information. Check the box that you have read the subscription agreement.

Select **Enroll Now** to continue.



Registering Your Account After Purchase

1 After purchasing your AARP Digital Vault service, start the registration process by either:

Selecting **Access my Vault** from the confirmation screen.

You're enrolled!

You now have **AARP® Digital Vault**. A copy of your subscription details will be sent to your email.

[Access my Vault](#)

Or, selecting **Access Your Vault** from the welcome email sent to you.

Make the Most of Your AARP Digital Vault

Start collecting, protecting, and sharing your most important information with AARP Digital Vault. Click on the [Access Your Vault](#) today.

AARP® Digital Vault

[Access Your Vault](#)

2 Follow the prompts to create your digital vault account. **Note that this account is separate from your AARP member account.**

- The email associated with your AARP account will automatically populate. You can change this later if you wish.
- Create a unique password that follows the listed requirements.
- Enter your first and last name.
- Enter your phone number so that you can receive verification codes.
- Select the small circle to agree to the Terms of Service.
- Select **Create Account**.

Email

Password

10-64 Characters 1 Uppercase Character
 1 Number 1 Lowercase Character
 No more than 2 identical characters in a row
 1 Special Character
! # \$ % & ' () * + , - . / ; < = > ? @ [\] ^ _ { | } ~ "

First Name

Last Name

Mobile Number

By providing my phone number, I agree to receive informational and marketing text messages from Prisidio. Msg & data rates may apply. Msg frequency varies. Unsubscribe at any time.

agree to the Prisidio [Terms of Service](#) and [Privacy Policy](#).

[Create Account](#)



Registering Your Account, Cont'd

Note: If your AARP member account is new and you've not yet confirmed your email address, you'll see a message that you need to check your email. Find the email and follow the prompts in it to verify your email address and access the AARP Digital Vault login page. Then, continue with the steps below.

**AARP®
Digital Vault**

Check Your Email

Please check your email inbox for a message from welcome@prisid.io to verify your account.

3 After selecting **Create Account** in step 2 (on the previous page), you'll see the AARP Digital Vault login page.

Enter the email address that was used to create your account in step 2.

Select **Continue**.

**AARP®
Digital Vault**

Welcome back

Please log in to your account.

Email address*

[Can't log in to your account?](#)

Continue

4 Then, enter the password you established when registering your AARP Digital Vault account.

Select **Continue**.

**AARP®
Digital Vault**

Enter your password

[Edit](#)

Password* [Edit](#)

[Forgot password?](#)

Continue

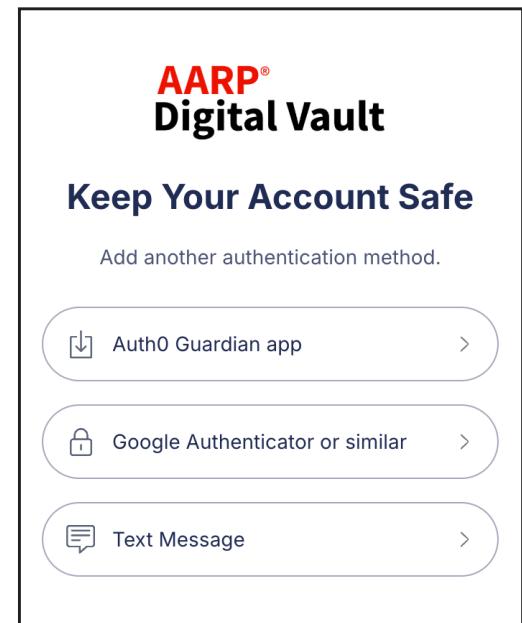


Adding an Authentication Method

After logging in for the first time, you'll need to choose an authentication method to keep your account safe. This means that for future logins, you'll complete an additional step after entering your password to prove that it's actually you.

1 Select your preferred authentication method.

- **Auth0 Guardian app:** This method requires you to download the Auth0 Guardian app on your mobile phone and use it to scan a QR code. You then receive a push notification on your phone and have to tap **Allow** to continue.
- **Google Authenticator or similar:** This method allows you to use any popular authentication app such as Google Authenticator, Microsoft Authenticator, etc. You launch the app on your phone, scan the QR code, and enter a one-time code to continue.
- **Text Message:** This method requires you to enter your mobile phone number. You will receive a code in a text message that you must enter to continue.



2 After selecting your authentication method, the next steps will vary based on which method you chose. Follow the prompts on your screen to continue.



Next Steps

Now that you've registered your account, you're ready to start using your AARP Digital Vault. Here are some next steps to help you get started.

1 Download the Prisidio mobile app from the Apple App Store or the Google Play Store.

AARP Digital Vault is powered by Prisidio, the company that provides the secure technology for this service. The Prisidio app allows you to use your smartphone camera to scan important documents to upload to your digital vault. And since the app is on your phone, you'll be able to access your files on the go!



Prisidio: Digital Vault

Your Digital Vault. For Life.®

★★★★★ 38

2 Learn more about digital vaults on Senior Planet's website.

Tap the hyperlink

or

Scan the QR code

[seniorplanet.org/
digital-vaults](https://seniorplanet.org/digital-vaults)



3 Attend the Senior Planet program, Getting Started with AARP Digital Vault.

This session provides guided, step-by-step instructions that explains how the AARP Digital Vault works. You'll have the opportunity to ask questions in a supportive learning environment, making it easier to start using your digital vault securely and confidently.