



SENIOR PLANET

*Aging with Attitude*

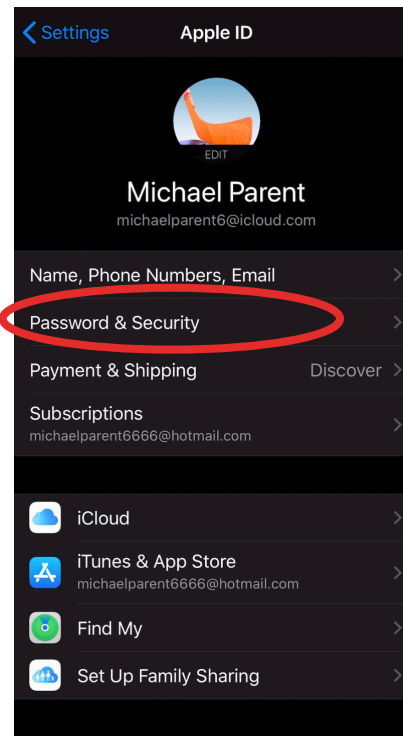
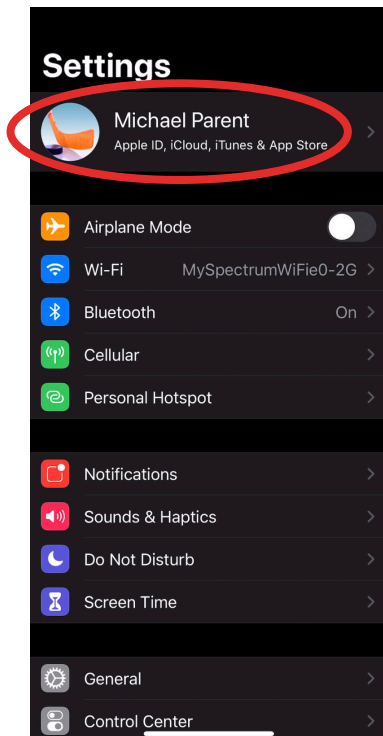
## Resetting Your Apple ID

These instructions are for resetting your Apple ID with two-factor authentication enabled. If you do not have two-factor authentication, please see the step-by-step handout for enabling it. Note that you must know your Apple ID password to turn on two-factor authentication. If you cannot enable two-factor authentication and still need to reset your Apple ID password, please call the Senior Planet Tech Helpline: 920-666-1959.

- 1 Tap the **Settings** icon on your phone.



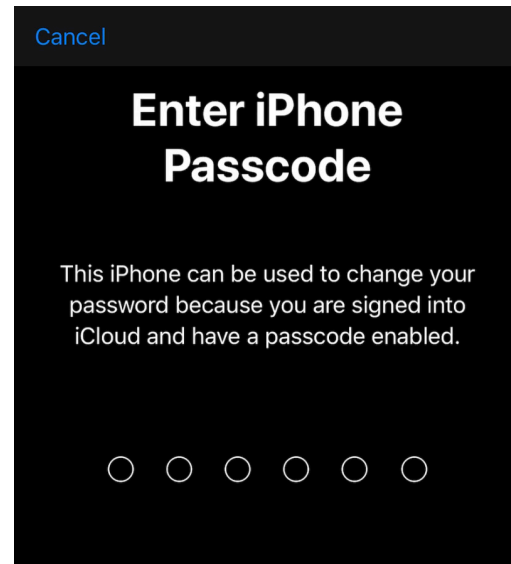
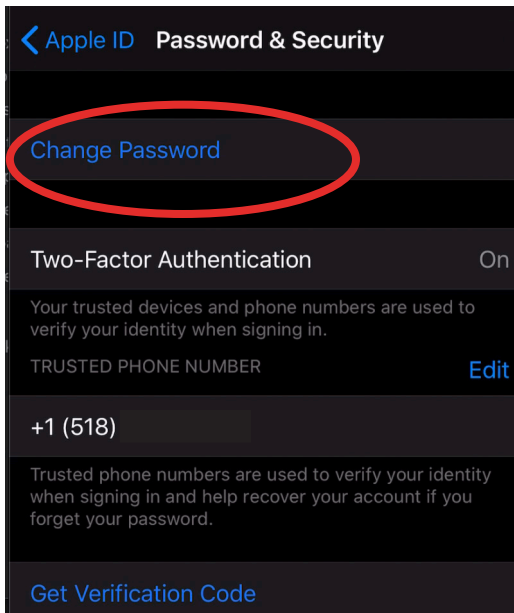
- 2 Tap where you see your name. Then tap **Password & Security**.



Powered by

**OATS** | OLDER ADULTS  
TECHNOLOGY  
SERVICES™

- 3 Tap **Change Password** and then enter your **Passcode** when prompted.



- 4 Enter your new password, then re-enter it to confirm. Note that your password must be at least 8 characters long and include uppercase and lowercase letters, and a number. Once you've entered your password and verified it, tap **Change**.

